What is GlobalFit?
GlobalFit is our discount fitness program. Since 1992, GlobalFit has been helping employees get fit with exclusive savings. Today, GlobalFit offers their Lowest-Price Guarantee at 10,000 gyms in its nationwide network, including 24 Hour Fitness, Anytime Fitness, Curves, Bally Total Fitness, as well as regional chains and local favorites. Every month, tens of thousands of people save by accessing their local gym through GlobalFit.

How can I enroll in a gym through GlobalFit?
To find a gym that's right for you, simply use our search-by-ZIP option online or call our Philadelphia headquarters toll-free at 800-294-1500, option 1. To receive your exclusive discounted rate, your enrollment must be handled directly through GlobalFit and not at the gym.

How soon can I start going to the gym?
Once you have completed your enrollment, you can usually start by 12 noon EST the next business day.

What are the membership options?
For most participating gyms, you can choose a Lifestyle Membership, a Commit Membership or a Non-Commit Membership. The Commit and Lifestyle Memberships offer increased flexibility for those members who are ready to commit to a fit lifestyle. This chart shows a side-by-side comparison:

<table>
<thead>
<tr>
<th>Membership Options</th>
<th>Lifestyle</th>
<th>Commit</th>
<th>Non-Commit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Term</td>
<td>96-weeks</td>
<td>48-weeks</td>
<td>None*</td>
</tr>
<tr>
<td>Weekly dues</td>
<td>Vary by gym</td>
<td>Vary by gym</td>
<td>Vary by gym</td>
</tr>
<tr>
<td>Billing</td>
<td>Every 2 weeks</td>
<td>Every 2 weeks</td>
<td>Every 2 weeks</td>
</tr>
<tr>
<td>One-Time Activation Fee</td>
<td>$19</td>
<td>$49</td>
<td>$99</td>
</tr>
<tr>
<td>Gym to Gym Transfer**</td>
<td>√</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>Refer-a-Friend Program</td>
<td>√</td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>Ability to Freeze**</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travel Program**</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member-to-Member Transfer**</td>
<td>√</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*30-days notice required to cancel
** Not available at all gyms.

For national/regional chains, membership types and options may vary.

Additionally, individual gyms may offer different levels of membership based on access to select facilities (i.e. fitness only, fitness plus tennis, etc.). For each of these membership types, you will still have the choice of a Lifestyle, Commit or a Non-Commit Membership through GlobalFit. Either way, your GlobalFit membership will provide identical access to one purchased directly from the gym.
What are the costs?

*Dues* - The amount of your dues depends on the gym you choose to join. You can get information on dues, locations and hours of operation via our online search engine or by calling us toll-free at 800-294-1500, option 1.

*Activation Fee* - This one-time fee activates your service with GlobalFit and secures your discounted rate for a gym membership.

*Processing Fee* - A one-time processing fee is added to all purchases from GlobalFit.

Are there any additional costs I should be aware of?

GlobalFit charges a fee should you decide to freeze or transfer your membership.

In the event that your financial institution declines payment for your monthly dues, a return fee will be assessed to your GlobalFit account.

Your chosen gym may also charge additional fees for personal trainers, child care, classes or other services. Please carefully review the club amenities list, or contact Customer Service at 800-294-1500, option 2, for specific club details.

Can any of my family members join GlobalFit?

The GlobalFit benefit is extended to immediate family members including spouse/domestic partner and dependent children under the age of 23 living at home or in school. The policies at individual gyms may vary; please contact us at 800-294-1500, option 1, for the policy at any particular gym.

Where is the closest GlobalFit gym in my area?

Our online search engine lets you find participating GlobalFit gyms in or near your ZIP code. You can also call us toll-free at 800-294-1500, option 1, and talk with one of our Customer Sales Representatives.

What if there is no participating gym in my area?

GlobalFit currently has thousands of participating gyms nationwide and is continually adding new locations to the network. GlobalFit also offers convenient, affordable options for at-home fitness, including our Exercise On Demand program as well as exclusive discounts on Zumba DVDs, Total Gym and more.

If I join one of GlobalFit's participating gyms, can I use any other gym in the network?

When you join a gym through GlobalFit, you have access to that one facility. However, some gyms offer regional and/or national membership options that let you use select gyms within that chain.

If you have a Commit or Lifestyle Membership, you may also use participating GlobalFit gyms up to
five times per month while traveling more than 50 miles from your primary gym. A guest fee may be required at certain gyms, including New York Sports Clubs, Philadelphia Sports Clubs, Boston Sports Clubs, Washington Sports Clubs, Curves and Bally Total Fitness.

With any membership option, you may be able to transfer your membership to any participating gym. The transfer option for New York Sports Clubs, Philadelphia Sports Clubs, Boston Sports Clubs, Washington Sports Clubs, Bally Total Fitness and Curves is only available within their family of gyms.

In addition, some facilities with shared ownership do offer multi-club memberships through GlobalFit. Please call 800-294-1500, and ask a Customer Service Representative for assistance.

Why can't I sign up to the gym while I'm there checking it out?
In order to receive your exclusive GlobalFit rate, ability to freeze or transfer with your Commit or Lifestyle Membership, GlobalFit's Non-commit Membership option, or any employer subsidy administered by GlobalFit, you must sign up directly through GlobalFit and not at the gym.

What happens if I move outside the network?
GlobalFit offers thousands of gyms nationwide. You can have us transfer your membership to any participating gym. If no gym is available, you can cancel your membership.

Can I cancel anytime?
GlobalFit simply asks for a written notice by the 18th of the month for a membership to be canceled at the end of that month. All requests after the 18th will be effective at the end of the following month.

If you have made a commitment to a fit lifestyle with GlobalFit's Commit or Lifestyle membership, you may not cancel until you have fulfilled the minimum term except in very limited circumstances, such as physical relocation or physician's advisement.

Should I call GlobalFit or my gym directly to cancel?
All requests, including a request to cancel, must be done through GlobalFit and not at the fitness center. You can initiate a cancellation request by calling GlobalFit at 1-800-294-1500 ext. 2.

Do insurance companies reimburse me for belonging to a gym?
All insurance companies set their own policies. You must call your insurance provider and inquire directly with them.

I am already a member of a gym in the GlobalFit network; can I still get a discount?
Membership to a gym of which you are now, or were recently, a member may not be available. Please call 800-294-1500, and ask a Customer Sales Representative for the policy at your gym.
For how long can I freeze my account?
Commit and Lifestyle Members are allowed to freeze their membership up to two (2) months in a calendar year, depending on the gym. You will not be billed for your freeze period. Your Commit/Lifestyle Membership will be extended by the time frozen.

Customers may request to freeze their membership up to the 18th of the month in order for their membership dues to be frozen for the upcoming month. Any requests after the 18th will not take effect until the end of the following month. You can email your request to customerservice@globalfit.com, fax to 215-751-1993, or send a registered/certified letter to GlobalFit, 1818 Market Street, Suite 2710, Philadelphia, PA 19103.

What amenities do the gyms in your network have?
GlobalFit has a wide variety of participating gyms. Each facility is different, ranging from basic facilities to full-service spas. Visit our online gym search engine or call 800-294-1500 for a full list of locations, with amenities and hours of operation for each.

How do I pay for my GlobalFit membership?
All billing is done electronically through GlobalFit. Charges can be made to a major credit card, or for select gyms, to your checking or savings account. Please note that the GlobalFit website accepts only credit cards. To enroll with a bank account, please call 800-294-1500.

Can I enroll in the program if I don't have a credit card or bank account?
No. Like most gyms, all billing is done electronically. If you currently don't have an account, you may want to consider opening a small bank account just for your GlobalFit membership.

What credit cards does GlobalFit accept?
GlobalFit accepts Visa, MasterCard, American Express and Discover.

Can I purchase Personal Training through GlobalFit?
GlobalFit offers several options for personal training.

Options include our exclusive low price on multi-session packages at 24 Hour Fitness; personal training packages are available for all current members, whether they joined through GlobalFit or directly through the gym.

Additionally, GlobalFit offers the guaranteed lowest price at select chains - including Personal Training Institute and Fitness Together - that include personal training with every workout.

To save on personal training through GlobalFit, simply enter your ZIP code in our online search engine or call one of our Customer Sales Representatives at 800-294-1500, option 1.