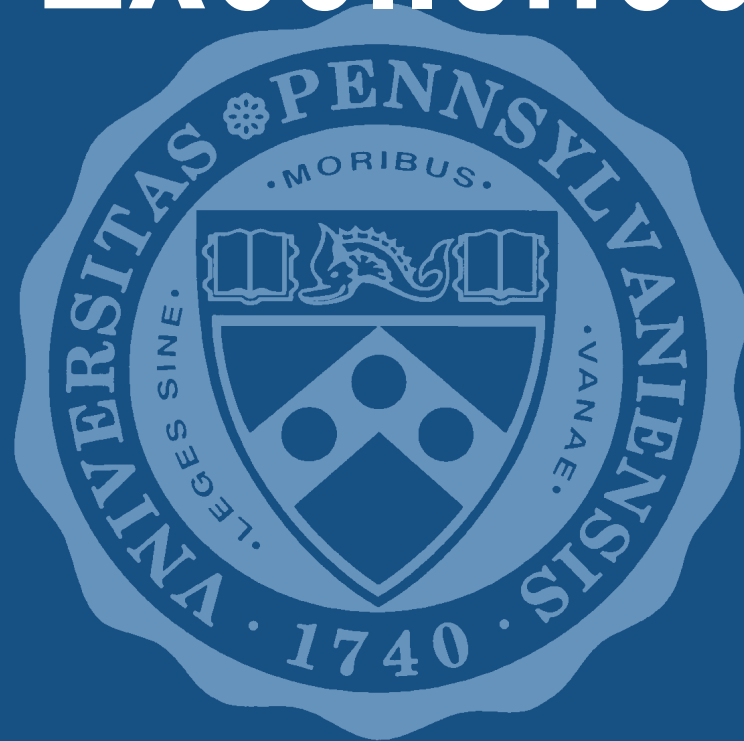


2014 Models of Excellence



2014 MODEL SUPERVISOR



Silvana Burgese
Manager, Faculty Support Staff
Office
Law School

MODEL SUPERVISOR AWARD WINNER

Silvana Burgese has served as the manager of faculty support staff for the past 12 years. She supervises 10 full-time staff along with additional part-time, temporary, and work-study students. This group supports more than 50 full-time faculty and 80 adjunct faculty in the Law School.

Here's what Silvana's staff said about working with her:

- Silvana is an extremely caring, compassionate and dedicated manager...creating an empowering and supportive workplace at Penn Law.
- Silvana juggles all the balls of the Law School staff with flexibility, fairness, and very high standards.
- She is a natural leader and empowers the team to be their best, to feel accomplished every day and enjoy working as cohesive unit.

2014 MODEL SUPERVISOR



Ann Marie Franco
Director, Office of the Dean
School of Nursing

MODEL SUPERVISOR FINALIST

Ann Marie Franco began her career at Penn over 30 years ago. She currently supervises three staff members and manages the planning, organizing, staffing, and communication activities for the Dean's Office, including interdisciplinary and global women's health initiatives. Along with all her responsibilities, Ann Marie is the Dean's primary speechwriter.

Here's what Ann Marie's staff said about working with her:

- Ann Marie is a fair, supportive, and strong leader. We feel grateful to have her as our supervisor.
- Her door is always open to advise, encourage, assist with problem solving, or just to share a little late afternoon wisdom.
- She is an extraordinary mentor and supervisor. She provides the tools necessary for me to perform the duties efficiently, effectively, and independently.

2014 MODEL SUPERVISOR



Miriam R. Wright
Director of Enrollment
Management, College of Liberal
and Professional Studies
School of Arts and Sciences

MODEL SUPERVISOR FINALIST

Miriam R. Wright started as a School of Arts and Sciences supervisor in 2008. Miriam's team of 12 staff members is responsible for all student recruitment, registration, finances, admissions, orientation, student services, and graduation for more than 20 programs offered in the College of Liberal and Professional Studies.

Here's what Miriam's staff said about working with her:

- Miriam Wright is supportive of her staff in a variety of ways, especially in balancing work/life demands.
- Miriam is very respectful of all her staff and has the utmost confidence in us, which therefore makes me a better employee.
- Miriam is an exceptional manager and leader who expects excellence and gives us the tools we need to deliver it.