

2013 MODEL SUPERVISOR



Warren Petrofsky

Director, Information Security
UNIX Systems and Natural Science
Computing
School of Arts and Sciences

Warren Petrofsky has overall responsibility for the UNIX systems in the School of Arts and Sciences (SAS), which includes email, web, database servers and high-performance computing clusters. He supervises 11 staff members—from administrators and project leaders to technical support managers and security specialists. Warren manages the technology systems for academic, administrative, and research computing services in SAS and helps ensure the security and confidentiality of these systems.

Here's what Warren's staff said about working with him:

- Warren is an outstanding supervisor. He has a rare combination of technical know-how, people skills, and a positive and practical problem-solving attitude. People respond very positively to his leadership.
- Warren has helped me expand my career at Penn. He has nurtured me and encouraged me—in all aspects of my career.
- Warren is by far the best supervisor I have ever had in my professional life. He has served as a mentor and a guide. Warren is a great asset to the University, and his contributions deserve to be recognized.

MODEL SUPERVISOR FINALIST



Peg Heer
Associate Treasurer
Gift and Investment Services
Office of the Treasurer, Finance

Peg Heer is responsible for ensuring that financial endowment gifts to Penn and the University Health System are used as planned and legally required. She supervises a staff of four managers and 17 additional staff members. Peg and her team process all endowment gift receipts and pledges and ensure that these funds are used in accordance with donor intentions.

Here's what Peg's staff said about working with her:

- I've worked with Peg for many years. She's exceptional; a terrific role model, coach, and mentor.
- Peg is a person who is always willing to make things better. She is an advocate for change, collaboration and creativity to achieve the best results for our department and for Penn.
- Peg sets an atmosphere of quality and integrity. Personally, she has encouraged me to develop my skills as a manager and has been a champion for me to finish my master's degree. She is an asset to Penn and well deserving of this award.