Models of Excellence 2012
The Global Activities Registry Team is honored for developing the Global Activities Registry to support and shepherd the Penn community through international activities. The system automatically registers Penn travelers with International SOS—an organization that provides global medical assistance and security around the world—and provides an interactive map illustrating previous and future travel plans of the Penn community.
Deborah Marshall is honored for reinvigorating the grant management activities in the School of Arts and Sciences. She instituted a formal process for networking meetings; created a listserve for information sharing; secured funds that enabled administrators to join professional associations and attend conferences; and instituted practices to encourage staff to work on new skills and foster longevity. Deb also designed a unique training program for Certification in Research Management Administration.
Lucy Wolf Tuton, Ph.D. is honored for creating a multidisciplinary academic and community partnership program to provide health-related services to underserved populations. After 20 years under Lucy’s leadership, the program has:

- partnered with over 3,000 students;
- grown to include the majority of academic health centers in Pennsylvania; and
- provided services to nearly 400 non-profit organizations across Pennsylvania and New Jersey.
Jeffrey S. Ballentine is accorded honorable mention for independently resolving the challenges faced by the Penn community when connecting to our wireless network. His efforts made it possible to set up a device with wireless access in just a few minutes—without technical assistance. As a result, Jeffrey helped the University save about $250,000 in resources annually.
**Load Serving Entity Team** is accorded honorable mention for establishing and overseeing a unique, cost-saving “load serving entity” to manage Penn’s electricity needs. The team helped the University save about 9 million dollars a year and established a way to stabilize the cost of electricity at Penn.

**Load Serving Entity Team**

Left to Right (front row)
Helen Kreider, Finance
Jee He Kim, Finance
Marilyn Jost, Facilities & Real Estate Services
Roman Petyk, President’s Center
Eric Swanson, Facilities & Real Estate Services

Left to Right (back row)
Jonathan D. Klein, Facilities & Real Estate Services
Michael Stack, Facilities & Real Estate Services
Gerry McGillian, Facilities & Real Estate Services
Ken Ogawa, Facilities & Real Estate Services
William McKeaney, Facilities & Real Estate Services