

## Contact Information

Plan and Administrator	Send Claims To:	Member Services
The Penn Benefits Center	P.O. Box 26745 Salt Lake City, UT 84126-0745	1-888-PENNBEN (1-888-736-6236)
<b>Medical and Prescription—Non-Medicare Plans</b>		
Aetna HMO	P.O. Box 981106 El Paso, TX 79998-1106	800-323-9930 (California) or 888-287-4296 <a href="http://www.aetna.com">www.aetna.com</a>
Keystone/ AmeriHealth HMO	P.O. Box 69353 Harrisburg, PA 17106-9353	800-ASK-BLUE (800-275-2583) <a href="http://www.ibx.com">www.ibx.com</a>
PennCare/ Personal Choice	Non-Preferred Providers: P.O. Box 69352 Harrisburg, PA 17106-9352	800-ASK-BLUE (800-275-2583) <a href="http://www.ibx.com">www.ibx.com</a>
CVS Caremark	<b>Paper Claims</b> Caremark, Inc. Attn. Paper Claims Dept. P.O. Box 52196 Phoenix, AZ 85072-2196	<b>Mail Order</b> CVS Caremark P.O. Box 2110 Pittsburgh, PA 15230-2110
		800-378-0802 800-237-2767 (Specialty Pharmacy Call Ctr.) <a href="http://www.CVSCaremark.com">www.CVSCaremark.com</a>
<b>Medical and Prescription—Medicare-Eligible Plans</b>		
To find out more about your Social Security retirement benefit, to begin Social Security income, or to enroll in Medicare, visit <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> or call 800-772-1213.		
Aetna Medicare Plan (PPO)	P.O. Box 981106 El Paso, TX 79998-1106	800-282-5366 (Member Services) 800-307-4830 (Pre-Enrollment Information) <a href="http://www.aetna.com">www.aetna.com</a>
Keystone 65 Medicare-Advantage Plan (HMO)	P.O. Box 69353 Harrisburg, PA 17106-9353	215-241-2365 or 800-645-3965 <a href="http://www.ibx.com">www.ibx.com</a>
AmeriHealth 65 Medicare-Advantage Plan (HMO)	P.O. Box 41574 Philadelphia, PA 19101-1574	215-241-2365 or 800-645-3965 <a href="http://www.ibx.com">www.ibx.com</a>

Plan and Administrator	Send Claims To:		Member Services
IBC Medigap Security 65 Plans & IBC 65 Special	Independence Blue Cross Claims Dept. 1901 Market Street Philadelphia, PA 19103-1480	Independence Blue Cross Major Medical Claims P.O. Box 13497 Philadelphia, PA 19101-3497	800-ASK-BLUE (800-275-2583) <a href="http://www.ibx.com">www.ibx.com</a>
SilverScript	<b>Paper Claims</b> Med D Paper Claims P.O. Box 52066 Phoenix, AZ 85072-2066	<b>Mail Order</b> Caremark P.O. Box 94467 Palatine, IL 60094-4467	1-866-494-9829
<b>Behavioral Health—Mental Health and Substance Abuse</b>			
PennCare/ Personal Choice	Penn Behavioral Health 3535 Market St, 4th Floor Philadelphia, PA 19104		888-321-4433 Claims/Fax: (215) 746-2695
All other plans			Contact the carrier
<b>Dental and Vision</b>			
MetLife Dental	Group Dental Claims P.O. Box 981282 El Paso, TX 79998-1282		800-GET-MET (800-438-6388) <a href="http://www.metlife.com/dental">www.metlife.com/dental</a>
Aetna Vital Savings Dental and Aetna Vision <sup>SM</sup> Discounts	7400 Gaylord Parkway Frise, TX 75034		877-698-4825 Promotional Code # 882016015 <a href="http://www.vitalsavingsbyaetna.com">www.vitalsavingsbyaetna.com</a>
<b>Life Insurance</b>			
Aetna	Aetna Life Insurance Co. P.O. Box 14549 Lexington, KY 40512-4549		800-523-5065
<b>Long-Term Care</b>			
John Hancock	John Hancock Place B-6 P.O. Box 111 Boston, MA 02117		800-711-2899 Outside US: 617-572-0048 <a href="http://penn.jhancock.com">http://penn.jhancock.com</a>